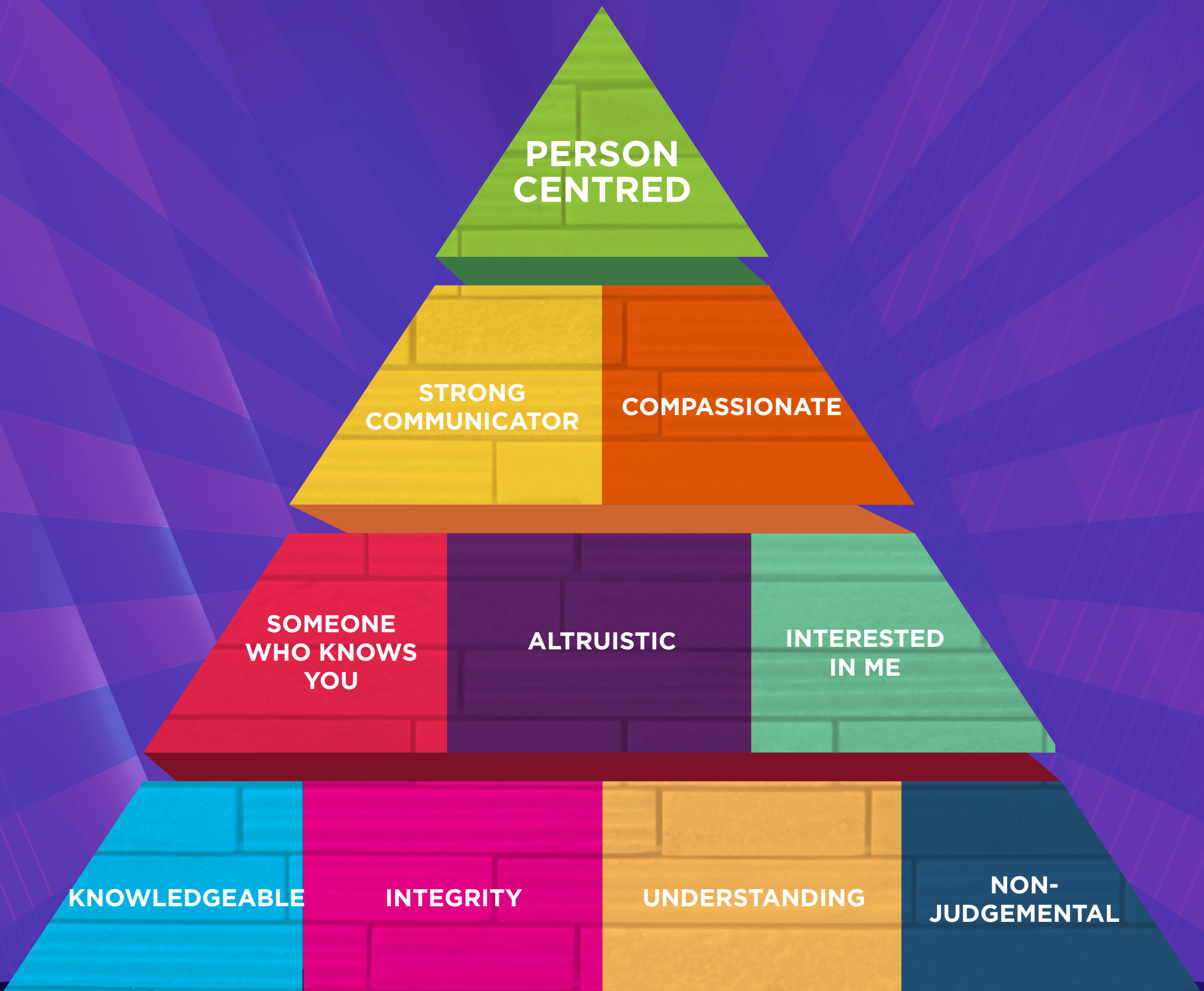


THE PYRAMID OF CHARACTERISTICS



This is what The Voices of Lived Experience seek from Health Professionals to improve connections in receiving care