**Q community UK event**

**Thursday 23 November, Aintree Racecourse, Liverpool**

**Full day event followed by late afternoon reception**

The Q UK event is being organised by the Health Foundation, together with the Innovation Agency. Other supporters include AQuA, NHS North West Leadership Academy, Greater Manchester AHSN, HAELO and North West Employers. Q members have helped with the initial shaping and scoping and we will continue working with them to design and deliver the event.

Over 40 members have expressed interest in being involved in some capacity or another and we will asking for their comments and contributions to this document before going out more widely to the community to vote on what sessions they want to see at the event. The survey will be sent to members via the monthly newsletter at the end of June.

This document summarises the current scope and ideas for the event for comment and feedback.

**Purpose of the event**

Q is hosting a national event open to all members in the autumn. The event will provide ways for members to connect, showcase examples of their work, identify opportunities to collaborate and problem solve and focus on moving into action and implementation.

The event will encourage members to explore ways of doing things differently or doing new things to make positive changes to health and care. The event is being designed by members – “it’s your day, your knowledge, your event” (quoting member Clare Ashby in Yorkshire and Humber).

Based on initial conversations with members, we are focussing the day around three pillars:

**Think**

Q encourages people to think outside their normal parameters. The professional and geographical diversity means there are opportunities to learn outside usual networks and perspectives. We want content to inspire and activities to create the needed space and time for reflection.

**Do**

One of the biggest assets in Q is the people and the opportunity to having such a range of people in improvement in one location at one time is a rarity. We want to create ways to encourage members attending to ‘mix it up’ and have conversations and make meaningful connections beyond your usual networks.

**Act**

We know there is a wealth and range of experience within the community. Having conversations and expanding networks isn’t enough if we don’t move to putting change or improvement into practice. We want members to come away with ways of taking what they gained from the event and to have the tools to put it into action with their peers, organisations and own networks.

**Shaping the agenda**

We want to offer fantastic content and envisage a series of break-out sessions throughout the event. The break-out sessions will be driven from the three themes – think, do, act but won’t necessarily be in a single category as they are so closely related.

The exact number of break-out sessions will be determined based on demand from the community in the June survey. We will be looking to see if members would prefer a small number of break-out sessions repeated throughout the day, or a large variety to select from. We don’t want any more than 8-10 break-outs in total, in order to have a manageable event.

Suggested break-out sessions from partner organisations and a number of members have been listed below. We will be taking forward, and in some cases further designing, sessions where the community have shown a good level of interest. In the wider community survey we will be asking members to nominate the top four things that appeal to them for the event.

**The sessions – what are we looking for?**

We want sessions to be relevant and engaging with a focus on improving health and care for those who use and work in the sector. They should have clear learning objectives and have actions those who attend can take away with them. We want sessions to be interactive with less of a lecture style or being didactic, however this needs to be balanced and inclusive of different personal preferences in engaging at events.

**Sessions around specific content (which can be built into either member sharing sessions or workshops)**

* Human factors
* Peer support
* Culture for safety
* Pressure ulcer reduction
* Psychological safety
* Using QI principles to deliver safety improvements
* Shared decision making
* Gaining emotional buy-in
* Growing your personal asset
* Co-production with citizens, patients and carers'

**Potential workshops**

* The difference between improvement and innovation
* What the heck is a hack? Learning from Hackathon events
* Learning from evaluating an Advanced Improvement Practitioners Programme
* Learning from implementing a regional approach to improving reliability
* Supporting system wide transformation
* Measurement and monitoring of safety
* Strengths based approaches to improving culture including growing your personal asset
* Future Q – contributing to a proposed model being designed for the long-term
* Communicating your improvement projects to get reach
* Cross generational engagement and leading in a social age
* QI Building Blocks Framework
* Leadership and compassion
* Theory of learning and how it relates to Q - individual learning, collective learning and learning beyond the Q community
* Plans for Q market place event (a pilot event planned for spring 2018) - contributing to the design for events where members can bid for funding for projects
* QI capability matrix
* Leading organisations and learning systems
* Leading improvement at board level
* Moving beyond tools and techniques to coaching and networks
* Bringing joy to the frontline of care

**Suggested activities for member focussed sharing and showcasing time**

* Success and Failure  
  Asking delegates to bring an object or objects that represent a success and failure in their improvement career. We would arrange for a facilitated session for members to share their successes and failures, using objects as an initial talking point and conversation starter.
* World café style session  
  Similar to NETS event where delegates have quick introductions on many projects (potentially pecha kucha style) and people go to areas they are interested in
* Open Space (or Un-Conference style session)   
  The content of this session would be driven by the delegates. The agenda is created at the start of the session by delegates who want to initiate a discussion about a specific topic claiming a slot or a space (this can be organised in a variety of ways) and others joining whichever discussion they want to be involved in (vote with your feet!)
* Collaborate out loud session
* Speed consulting

**Other ideas**

* Theatre showing improvement films

**Who is attending?**

The event will be limited to 350 delegates, including organisers and guest speakers. Limiting the size helps create a manageable event that is focussed around community engagement and needs, rather than a conference style.

New members are joining Q throughout 2017. In order to ensure there is opportunity for everyone who is in the community to attend, we will be phasing registration for the event over the coming months.

The event is free to attend. However given the limited places we will be implementing a cancellation policy where registered attendees need to provide notice they will not be attending. These registered attendees will be charged a cancellation fee based on a percentage of the delegate rate the Health Foundation is covering. Tickets to the event will be transferrable to other members in the community and in these cases cancellation fees will not be charged.