



Interview Schedule

I'd like to understand in more detail how you have applied your learning and what positive things, if any, have happened because of and since your training.

1. How have you used any of the learning or tools provided by the programme?

Probes:

- Can you give any specific examples?
- What results did that lead to?
- What impact did that have?
- What evidence is there around these impacts?

2. What would you see as the most important benefit you gained from applying the training?

3. What benefits to your organisation have resulted?

Probe:

- Can you give any specific examples?
- Why do you feel these are significant?

4. Were any negative outcomes avoided?

5. Were there any tools or learning that you gained from the programme that you didn't apply after the programme?

Probe:

- Why not?

6. Have you tried to apply any learning or tools from the programme but you did not experience any valuable results?

Probe:

- Why do you think that is?



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Not everyone is able to apply their Level 3 QI training to the same extent, I'd like to take some time to understand what factors supported you in applying your learning.

1. If you think about your organisation and work environment, what helped you apply your training post programme and achieve the results you have discussed so far?
2. Was applying the learning or tools in the ways you have described part of your job role?

Probe:

- Was it something you would have done anyway?

3. Did you find your manager supportive?

Probes:

- In what ways was your manager supportive? (e.g. goal setting, providing opportunities to apply learning, providing budget or time)
- Do you have examples?

4. Were you accountable for applying the learning or tools gained post training?

5. Did you have dedicated time to work on QI post training?

Probe:

- How did this come about?

6. Did anyone else support you?

Probe:

- Who?
- How did they support you?
- What led to their support (e.g. did you approach them, did they approach you, was a meeting arranged by someone else)

7. Are there sources of information or expertise within your organisation?

8. Are there any incentives or rewards for applying the training post programme?

9. Are there any other factors that we haven't discussed that helped you apply your learning post programme?



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I'd now like to consider if you experienced any barriers or obstacles in applying your training post programme.

1. Did you experience any barriers or obstacles that you had to overcome?

Probes:

- Why were these a barrier?
- How did you overcome them?

2. Did you encounter any barriers or obstacles that you could not overcome?

Probe:

- What would have been helpful to you in overcoming these?

3. Are there any other factors that we haven't discussed that prevented you from applying your learning post programme?

4. Do you have any suggestions that would have helped you apply the learning or tools gained?

