



Patient Safety Together:
learning, sharing and improving








Welcome

to our Patient Safety Community.

We will be with you very soon...

Join our Patient Safety Community: <https://q.health.org.uk/community/groups/together-learning-sharing-and-improving-patient-safety-staff-community/>

How today's session will run

-  we invite you to leave your camera on
-  Please keep your microphone off when not speaking
-  **If technology fails you, Dial in: +353 1 240 8941/+353 1 536 9320, Meeting ID: 8657302 7024**
-  This is an interactive session: If you would like to comment please use the chat box and please remember to unmute your microphone if you are participating in conversation
-  All resources shared during our virtual gatherings will be available for community members ONLY and will not be available publicly. Resources must be shared with the approval of the document owner and in line with GDPR requirements: i.e. not disclosing individual contact details.



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Patient Safety Community Proposed Ways of Working



Overview

The goal of this community is to create a supportive network for all staff working in quality and patient safety in Ireland to share their experiences, knowledge and learn from each other on quality improvement and patient safety issues. We will do this via virtual/in-person gatherings and our online platform.

As a member, you will be encouraged to:

- Engage in community activities
- Be willing to share your knowledge and experience
- Respect the views of other members
- Be an active listener
- Share and spread what you are learning
- Be open about any potential conflicts of interest

As a member, you will also be asked to:

- Use the platform and available tools responsibly. Examples of this include:
 - Inviting members to a networking event or webinar / workshop
 - Reaching out to members for guidance
 - Sharing a new publication

Please note: Any resources shared on the platform will be available for community members ONLY and will not be available publicly. Resources must be shared with the approval of the document owner and in line with GDPR requirements i.e. individual contact details should not be disclosed.



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Learning From Success



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service

Patient Safety Together | patientsafetytogether@hse.ie | www.hse.ie/pst/

Care | Compassion | Trust | Learning

Reflections from Acute QPS Learning Set

- Set up in 2014
 - Follow on from “Clinical Governance Development” Initiative
 - Members from five hospitals –A peer group gathering to share experiences, learning and resources not part of operational management structures
 - Agreed principles for way of working
- Annual review - evolved over years -
 - Now has 34 members (invited by existing members - snowball)
 - 82nd gathering on the 18 January 2023
 - moved to meeting every second month for slightly longer 90 minutes in 2021
 - members take on planning, facilitating and creating note
 - note of each session with links to all resources mentioned – shared by email
- NQPSD role is coordination and guardianship

Delighted to evolve further and now become part of the Patient Safety Community



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Reflections from Learning Set Members

- **Moya Wilson, QPS Manager, Sligo University Hospital**
- **Adrian Bradley, Interim Quality, Risk and Patient Safety Manager, University Hospital Kerry & Quality Manager South/South West Hospital Group**

Reflections from Learning Set members

I have been involved in the Learning Set since 2019 when I was invited on by my manager who was previously a member and thought it would be a useful way to build my network as I was new to QPS at the time.

The tips I would give to the new Patient Safety Community:

- Make it as easy as possible for people to attend and keep the membership broad.
- Keeping the meetings short and fostering participation will ensure that the community is engaged and feels ownership over the itself, which ensures sustainability and energy.
- One key element to the Learning Set is the depth and breadth of experience and varied backgrounds of its members as well as the different perspectives we gain from having people in such different settings and at different levels in the system (hospital, Group and national).

I also think the rapid-fire sharing at meetings creates a lot of discussion and value in terms of learning at the meetings.

"As a member of the new Patient Safety community I'm looking forward to the opportunity to broaden my network even further and to meet many more people working in QPS and further afield. I'm looking forward to being able to share my experience and to learn from others"

Adrian Bradley, Interim Quality, Risk and Patient Safety Manager, University Hospital Kerry & Quality Manager South/South West Hospital Group

What the learning set means ..

I have gained much more than I expected from participating in the meetings!

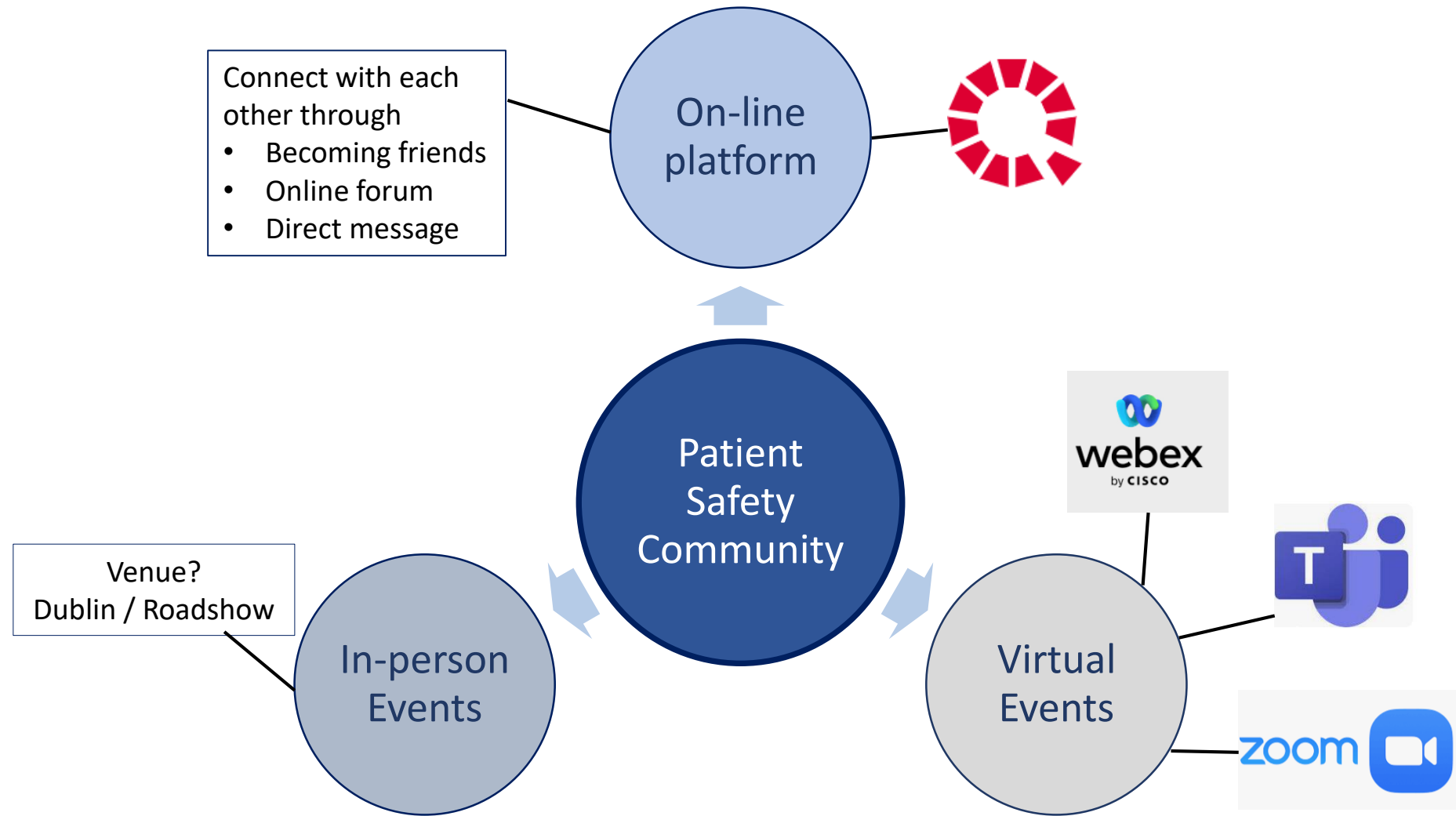
To me, the Q&S Learning Set is a time to step away from the day-to-day work and network with like-minded people working in the QPS space. I enjoy learning from my colleagues across the country, who are a vastly experienced group with a range of backgrounds! I find the people in the network so supportive and encouraging and generous in their willingness to share their time and wisdom. I have benefitted many times from advice and further connections being made by someone in the Learning Set making an introduction for me. The meeting itself is a safe space where people can speak freely about issues arising in our daily work and seek constructive ideas on how to remove barriers to make improvements. I also enjoy the updates that are provided to us by the NQSPD and the invited guest speakers at each virtual gathering really help to keep us informed of key developments.



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Building our Patient Safety Community

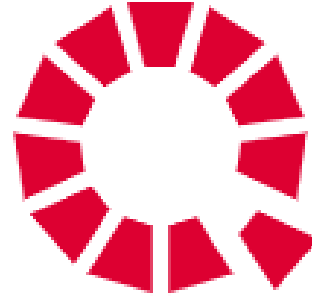


What we need to agree together

- How will we:
 - Ensure the value and ongoing success of the community?
 - Support and learn from each other?
 - Operate the community?
 - How often will we meet?
 - Will a blended approach work?
 - Who will coordinate / facilitate?
 - Do we want action notes?
 - Who will take these? / How will they be circulated?
- What do we want to hear about / discuss / share?
- Doodle Poll will be circulated for feedback

Our Online Platform

- Hosted on the Q Community
- Online Forum
 - Ask & Answer Questions
 - Link with each other
 - Online Forum / Direct Message / Become friends
 - Signpost to resources
 - GDPR requirements
 - What else?
- Document Repository
 - Resources
 - Documents / Templates
 - Action Notes from meetings
 - Governance / Permission to share resources
 - GDPR requirements
 - What else?



Our Virtual Events

- Platform?
- Frequency of events?
- Best day / time?
- Length of sessions?
- Nominating rotating facilitator / co-facilitators?
- Planning speakers in advance?
 - Regular National QPS Updates
 - Guest speakers
 - Rapid Fire Learning by members
 - What else?
- Breakout Rooms?
 - Area specific – e.g. Community Members / Acute Members / Obstetric Members etc.
 - Topic specific – e.g. Sláintecare / Deteriorating Patient / Patient Safety Bill
- What else?



In-person Events

- Frequency of events – 1-2 yearly
- Location – Dublin based / rotating venues
- Length of event
- Planning event in advance
 - What we want to do together in person?
 - Guest speakers etc.
 - Break out Rooms
- What else?



Next steps

- Members should join the platform to access online forum and resources
- Doodle Poll will be circulated for feedback
- Next event – [insert date]
 - Virtual Event - coordinated and facilitated by NQPSD
 - If you are interested in co-facilitating or
 - If you have a suggestion for topic or guest speaker please let us know
 - patientsafetytogether@hse.ie
 - Invites will be circulated
- What else?

Upcoming Events/Dates for your diary

- 21st February (1 pm – 2 pm): [QPS TalkTime: Building a Learning Health System](#)
(every two weeks new QPS TalkTime)
- 2nd March NIMS Webinar (TBC)
- 9th March (3 pm – 4 pm): Pressure Ulcers, Falls and Lookback Review Webinar
- 15th March (11am – 12.30 pm) Resilience Open Disclosure Webinar

New NQPSD Resources

- [Patient Safety Together](#): a freely available online resource that shares up to date patient safety information for the purpose of sharing learning and supporting healthcare improvement
- [NQPSD new website](#)
- [QPS Prospectus of Education and Learning Programmes 2023](#)
- [Human Factors eLearning Programme](#)
- [Data for Decision Making ToolKit](#)
- [Pressure Ulcer and Falls Concise Review Tool](#) (revised)
- [Look Back Review Guideline](#) (revised)
- [After Action Review \(AAR\) Video Resources](#)



Apply to become a member of



About

We are a community of thousands of people across the UK and Ireland, collaborating to improve the safety and quality of health and care. Q is delivered by the Health Foundation and supported and co-funded by partners across the UK and Ireland.



Q-Membership is not needed to join the Patient Safety Community, but we encourage anyone with an interest in quality and patient safety to explore all the supports freely available on the Q Community Website: <https://q.health.org.uk/join-q/>

For information on how to apply contact:
Mary.lawless@hse.ie / Roisin.Egerton@hse.ie



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Connect with us!



patientsafetytogether@hse.ie



www.hse.ie/pst/



[@NationalQPS](https://twitter.com/NationalQPS)

